



Town of Sharon, New Hampshire

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November 13, 2025

Mr. Bob Coates, President
Eversource NH
Public Service Company of New Hampshire
Energy Park
780 North Commercial Street
Manchester, NH 03101-1134

Dear Mr. Coates,

We are the three members of the Select Board for the town of Sharon, NH. We are writing on behalf of the residents of our town to ask for your help in resolving an issue we have regarding the installation of high-speed internet services in Sharon.

Sharon is a small town with only about 360 residents and 220 homes. Comcast/Xfinity has provided internet and cable services to residents in the eastern portion of Sharon for two years. In the western portion of town, Consolidated/Fidium has provided services to some residents for approximately five years.

However, approximately 100 homes in the center portion of the town are currently served only by DSL services from Consolidated. As you can imagine, those services are extremely slow and unreliable by today's standards. While those residents in "Center Sharon" have been patient, they have waited for years to be able to access internet speeds faster than DSL. They do not understand why some portions of our town have access to high-speed internet, while they are still struggling with antiquated technology.

Here is where we need your help.

Comcast/Xfinity has the license to provide internet service to the remaining homes in Sharon that do not have access to high-speed internet. Comcast has secured the grants to provide the service, the Governor and Council have approved the grants, Comcast has completed all the engineering to do the work, and pole permits have been secured.

We are told by our contact at Comcast that the only remaining issue before they can begin their installation is that Eversource needs to complete a survey of your poles to determine what, if any, lines need to be moved or relocated in order for Comcast to run their cables. And, obviously, if required, Eversource needs to move or relocate those lines.

Our contact at Comcast is not able to provide a timeline for when Eversource plans to complete that work, which means that Comcast cannot begin their installation. Consequently, our residents must wait even longer for access to the internet services that have become so necessary today. And, if you look at a map of New Hampshire showing where high-speed internet service is available, you will see a glaring hole in the middle of the Monadnock Region. That hole is Sharon. Our residents are justifiably frustrated with the long delay.

Comcast has done its preliminary work and is ready to begin installation of their cables. We just need Eversource to complete its work so that Comcast can finish the project.

We would be more than happy to talk with you to answer any question you have or to provide any additional information you might need. In the meantime, we ask for your help in completing this project as quickly as possible. We look forward to your response in the near future.

Best regards,

Richard Dufresne, Chair

Jonathan Shomody

Chester Bowles